

GOLDEN GOES THE DISTANCE

GOLDEN WINDOWS LIMITED is proud of its product design and manufacture. It uses selected quality materials and expert workmanship in the best tradition of the trade. To ensure that its products perform to the standards it has established, it offers the following.

INSULATING GLASS

For a period of *ten (10) years* from date of purchase, and under normal conditions, **GOLDEN WINDOWS LIMITED**'s insulating glass will not develop material obstruction of vision resulting from the failure of the edge seal; subject to being void if the units are cracked or broken from any cause.

If any such failure occurs, **GOLDEN WINDOWS LIMITED** will supply to the original location of the product delivery, either a replacement lite of insulated glass or sash-glazed insulating glass, at **GOLDEN WINDOWS LIMITED**'s sole discretion.

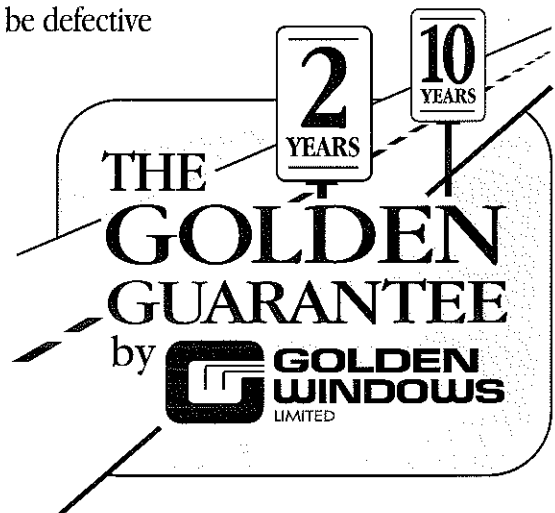
If any failure occurs within *twenty-four (24) months* of the original purchase, **GOLDEN WINDOWS LIMITED** will replace the insulating glass at no cost to you.

MATERIALS and WORKMANSHIP

GOLDEN WINDOWS LIMITED products are free from defects in materials and workmanship for a period of *five (5) years* from date of purchase. **GOLDEN WINDOWS LIMITED** shall either, at its complete discretion, repair or replace the non-conforming materials or workmanship.

Any part **GOLDEN WINDOWS LIMITED** determines to be defective in material or workmanship, occurring within the first *twenty-four (24) months* of the original purchase will be replaced or repaired solely at its expense.

Should any defective component unreasonably affect the product's performance under normal conditions, beyond the initial *five (5) year* period, **GOLDEN WINDOWS LIMITED** will offer, at its complete discretion, replacement components or products at **50%** of its normal selling price in effect at the time, up to a period of *ten (10) years* from date of the original purchase.



EXCLUSIONS and LIMITATIONS

Texture and color variations in wood components, fading of any components due to sunlight exposure and related finish damage from corrosive conditions, condensation or acts of nature do not constitute material defects.

GOLDEN WINDOWS LIMITED will not be responsible, in any event, for removal, painting, refinishing or similar activities connected with glass or component replacement or repair. All replacement materials will be supplied in their originally purchased state.

Supplying replacements shall not extend the time period originally stated herein, and shall apply only to the time remaining to the end of the original period.

Condensation of the interior (room side) glass surface is a sign of high humidity caused by conditions within the building and beyond **GOLDEN WINDOWS LIMITED**'s control. **GOLDEN WINDOWS LIMITED** will accept no responsibility for the appearance, operation or performance of its product due to condensation problems. Information on how to reduce condensation is available upon request.

It is the homeowner's responsibility to properly care for and protect woodwork before, during and after installation. Unprotected wood will deteriorate without proper care and maintenance. **GOLDEN WINDOWS LIMITED** specifically excludes units that deteriorate as a result of such improper care.

Also excluded are problems or operating difficulties resulting from improper maintenance, improper installation, products installed in a non-vertical position, products installed in trailers or units subjected to stress from movement of the building in which they are installed.

In no event shall **GOLDEN WINDOWS LIMITED** be liable for consequential or incidental damage in any amount.

No one is authorized to alter or change the wording herein or make any other statement either orally or in writing in this regard.

SOME USEFUL TIPS

Clean up all operating hardware and tracks on a regular basis and lubricate lightly with silicone spray. Do not clean glass or other finishes with abrasive material or cleaners. Clean vinyl surfaces with mild soap and water. An application of automotive paste wax will renew the luster of aluminum cladding.

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