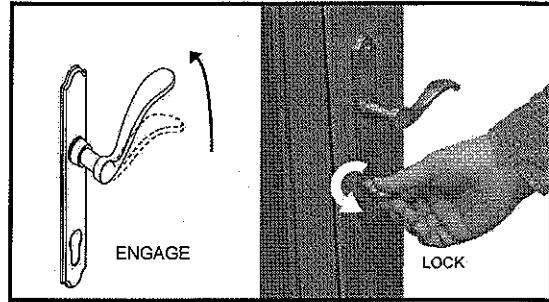


# MULTIPOINT HARDWARE OPERATION

## LOCKING THE DOOR FROM INTERIOR

1. WITH DOOR IN CLOSED POSITION LIFT HANDLE TO ENGAGE ALL LOCKING POINTS.
2. TURN INTERIOR THUMB-TURN COUNTER CLOCKWISE TO LOCK DOOR.



## LOCKING THE DOOR FROM EXTERIOR

1. WITH DOOR IN CLOSED POSITION LIFT HANDLE TO ENGAGE ALL LOCKING POINTS.
2. INSERT KEY AND TURN CLOCKWISE TO LOCK DOOR.

**IMPORTANT: IF DOOR IS NOT LOCKING DO NOT FORCE KEY OR THUMBTURN TO LOCK**

## UNLOCKING THE DOOR FROM INTERIOR

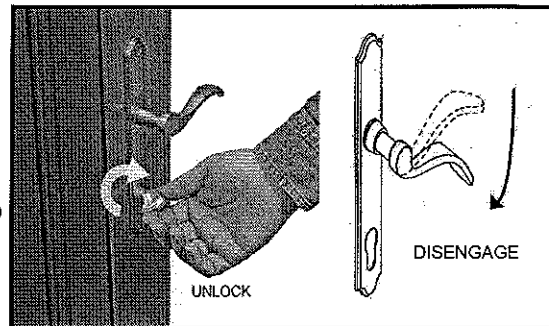
1. TURN INTERIOR THUMBTURN CLOCKWISE TO UNLOCK DOOR.
2. PUSH HANDLE DOWNWARD TO OPEN DOOR

## UNLOCKING THE DOOR FROM EXTERIOR

1. INSERT KEY AND TURN COUNTER-CLOCKWISE TO UNLOCK DOOR
2. PUSH HANDLE DOWNWARD TO DISENGAGE LOCKING POINTS AND OPEN DOOR

## NORMAL OPERATION

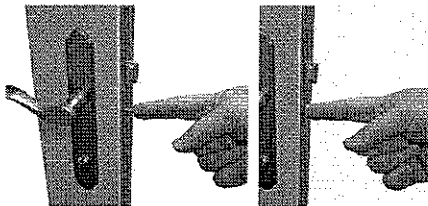
PUSH DOWN ON LEVER HANDLE FOR ENTRY OR EXIT



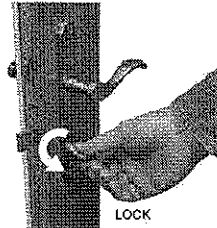
# TROUBLESHOOTING OPERATION

TEST HARDWARE WITH DOOR IN OPEN POSITION AS FOLLOWS:

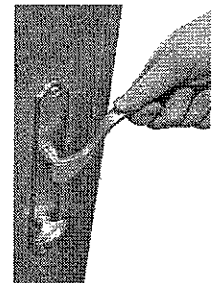
1. Depress "anti-slam" feature button on side of door as shown.



3. Turn thumb turn counter-clockwise to lock.

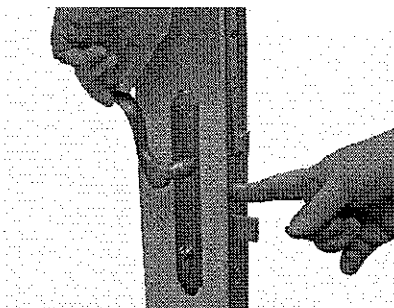


6. Lift handle to disengage locking points.

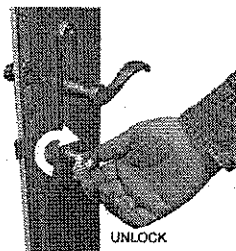


If all hardware functions properly in this "open door" test, but does not when the door is in the closed position:

2. While button is depressed lift handle engaging dead-bolt and top and bottom locking point tongues.



4. Push handle down to see if door is locked.
5. Turn thumbturn clockwise to unlock.



1. Door is not plumb or square not allowing locking points to align with strike plate cavities.
2. Strike plate cavities are obstructed

- Shim behind jamb
- Expandable foam
- Screws

Note: Dead Bolt requires 1 full inch of travel in order to lock.