

# RESIDENTIAL WARRANTY

Golden Windows is dedicated to performance, innovation, and style. Using time-tested craftsmanship, engineered designs, premium grade components and quality-centered manufacturing processes, Golden Windows Limited is confident that our products will perform effectively and efficiently now and for years to come.

Golden Windows Limited takes great pride in our products; we ensure that each and every one of our products exceeds your expectations and we guarantee that they will continue to do so.

We stand behind our products, support our customers, and deliver on our performance guarantee by providing you with our exclusive 20-year residential warranty.

Golden Windows' exclusive 20-year residential warranty includes, but not limited to:

## INSULATED GLASS COVERAGE

	<b>GOLDEN WINDOWS</b>	<b>CUSTOMER</b>
<b>Up to 2 Years</b>	Installation & Material Costs	No Costs Incurred
<b>3 to 20 Years</b>	Material Costs	Shipping & Installation Costs

\* For a period of one (1) year from the original date of purchase, GOLDEN WINDOWS extends a limited lifetime warranty against stress cracks to the insulating glass unit.

## MATERIALS & WORKMANSHIP COVERAGE

	<b>GOLDEN WINDOWS</b>	<b>CUSTOMER</b>
<b>Up to 2 Years</b>	Installation & Material Costs	No Costs Incurred
<b>3 to 10 Years</b>	Material Costs	Shipping & Installation Costs

## EXCLUSIONS AND LIMITATIONS

Any **GOLDEN WINDOWS LIMITED** product that has not been paid for in full by the purchaser of such product in the amount and on the timeline as specified within the order agreement for such product will not be eligible for **GOLDEN WINDOWS LIMITED'S** warranty.

Any **GOLDEN WINDOWS LIMITED** product that is installed in a way or a location that cannot be accessed by the Service Department will not be eligible for **GOLDEN WINDOWS LIMITED'S** warranty.



\*\* Please note that this document is simply a summary of Golden Windows' 20-year residential warranty, and does not comprise the actual warranty or the terms and conditions of the warranty. Please contact us directly or visit our website [www.goldenwindows.com/resources/residential-warranty.html](http://www.goldenwindows.com/resources/residential-warranty.html) for a complete copy of our 20-year residential warranty and its terms and conditions.

\*\*\* This warranty is effective on windows and doors ordered subsequent to September 1, 2023 and supersedes any and all prior published warranties.